

DTP HELPS LEEDS BECKETT SIGNIFICANTLY CUT WIDE-FORMAT PRINTING COSTS



Up to 2,000 students enjoy free access to wide-format printers within the Faculty of Arts, Environment and Technology at Leeds Beckett University.

The large format technical printers housed within the Faculty sat outside the Universities Pull Print environment which often resulted in students sending duplicate print jobs to multiple devices and the creation of enormous paper and ink wastage.

FREE SERVICE UNDER THREAT DUE TO SPIRALLING COSTS

The Faculty consider the free service to be an attractive benefit to studying at the University and so were reluctant to charge students for using the wide-format printers. A rapid increase in usage and a significant rise in annual operating costs however magnified the problem and maintaining the delivery of efficient services whilst controlling costs became a challenge.

The Faculty turned to DTP Group, the existing managed print service provider for the University, to create a solution that would enable them to reduce print wastage and annual wide-format print costs.

LEEDS BECKETT UNIVERSITY

Leeds Beckett University has over 25,000 students and 3,000 staff, making it one of the largest universities in the country.

MANAGED PRINT SERVICES FROM DTP

DTP is a provider of best-in-class IT solutions and services.

That means we are able to look beyond print devices and traditional Managed Print Service models to create intelligent document management and workflow solutions.

We adopt a more integrated and technically aware approach to Managed Print Services. Our secure and transparent solutions deliver improvements to business processes, enhance the user experience and generate significant cost savings.

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CUSTOM DESIGNED INTERFACE GENERATES 40% COST SAVINGS

Standard printers within the Faculty use SafeCom Pull Print software, allowing the University to monitor usage and manage costs associated with print across different internal departments and the student community.

In order to streamline the printing experience, DTP developed a bespoke solution to support the wide format printers which linked to their existing SafeCom interface.

This ensures that when a print request is sent by a student, the printer will only print the document on the device at which the student has swiped their university card, eliminating waste and duplicated costs. The Faculty is now also able to track individuals who regularly authenticate on multiple devices, acting as a deterrent for misuse.

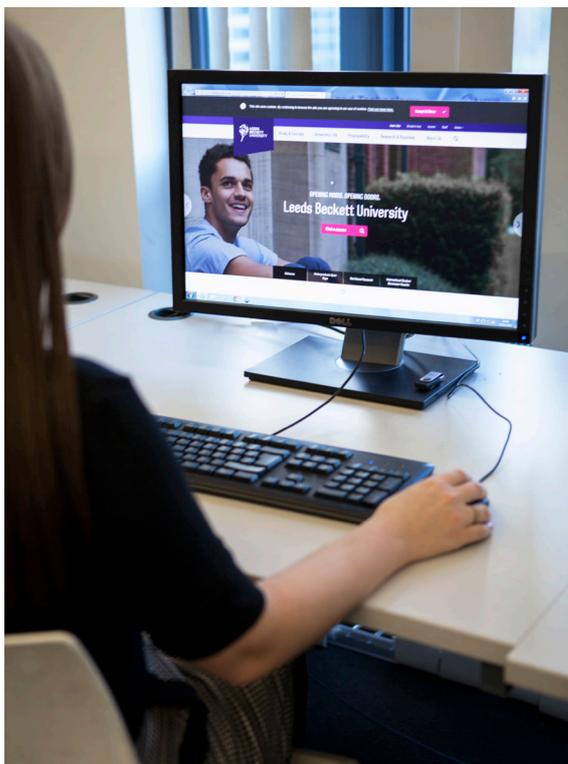
As Tony Drinkwater, Principal Learning Officer for the Faculty states, “The new solution from DTP has helped to reduce the wastage of paper and ink by 40%, an extremely significant amount. Students can now see when they have sent the same file to print 10 times when they only need it once.”

The new system also provides a reporting and tracking service for the wide-format printers as well as allowing just-in-time monitoring of ink levels. And if the Faculty decides to charge students for wide-format print services in the future, the tailor made interface will allow for payment management. Tony says: “The ability to go down the charging route in the future was a part of the decision making process.”

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DTP’s technical people were easy to get hold of, friendly and always provided feedback on a timely basis.”

**Tony Drinkwater,
Principal Learning
Officer, Faculty of
Arts, Environment and
Technology at Leeds
Beckett University**



IMPROVED SERVICE AT LOWER COST

The Faculty’s new wide-format print solution has brought a number of important benefits including:

- 40% reduction in annual running costs
- The continuation of a free wide-format print service to enhance the student experience
- Simplified IT administration with the new interface
- Full reporting features for the print environment allows staff to monitor abuse of the system and build up a picture of demand peaks to deliver an uninterrupted service to students
- Provides a level of customisation allowing the Faculty to easily extend payment processes for wide-format printers in the future
- Extending just-in-time ink ordering (already available with smaller format printers) brings wide-format into the standard desktop printer environment, making them easier to manage

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SEAMLESS IMPLEMENTATION

Tony confirms that, “With SafeCom already installed, the configuration and setup was straightforward and painless. We had the whole system up and running within a few days.

DTP’s technical people were easy to get hold of, friendly and always provided feedback on a timely basis.”

WHY DTP?

Two of the major reasons Leeds Beckett chose DTP for this project were the company’s SafeCom expertise and the fact that it has one of the highest installed user-bases of the software in higher education.

As Tony says, “We thoroughly examined other options but DTP proposed the best solution for us and we felt that there were a lot of advantages in making them the partner of choice; namely that they had already implemented SafeCom throughout the University.”

Would Tony have any hesitation in recommending DTP to others?

“Not at all; it’s been a very positive experience with a very successful outcome and was implemented in a very short period of time”

BENEFITS OF WIDE-FORMAT PRINTING

As a managed print specialist, DTP can help you to optimise your existing print environment, supply new devices and support you with your ongoing print requirements. Wide-format printers offer an extensive range of features such as faster speeds, high-quality outputs, advanced security, web-connectivity and copy and scan capabilities.

They also provide:

- A full colour solution for high-volume, high-quality printing
- Uninterrupted print of up to 1,968 ft (600 m)
- Crisp, sharp lines and consistent color accuracy
- Low-cost operation and full workflow control
- Multi-use capabilities for CAD drawings, renderings, adverts and graphics
- Print on a wide range of materials such as bond paper and photo paper
- Increased efficiency and accelerated production with high-speed color printing that delivers up to four D/A1-size pages per minute

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